

TROUBLE SHOOTING A FAILED UPDATE

From Hammond EU...

This is what I advise in case of a failed update. Most of the times it solves the problem. The following problem was reported just a few times:

Probably a mistake was made or the procedure was interrupted. As a result the procedure does not work, or does not seem to work because the screen freezes. In that case try the following:

1. Switch OFF the instrument. Insert the prepared USB stick with the 15 prepared sys-files without pushing any button. And switch ON the instrument.

The instrument will now first try to load the new boot-loader. It is possible that the display freezes, but just do it and leave the instrument ON for at least 10 minutes. The new loader will be loaded in on the background even when the display freezes.

It can be that the display will be normal after a few minutes.

2. After 10 minutes or sooner if the display works again switch OFF the instrument and do the normal procedure again. (switch ON while holding the 3 buttons). Follow the complete procedure again.

Should the display be frozen, ignore it , leave the instrument alone for at least 30 Minutes ! After 30 Minutes the software should be loaded in the background, now do the first part again (See A: just switch ON the instrument again). Now the display should give a correct indication.

How to check if the instrument loads in the background: Use a USB drive with LED indicator. If the LED flashes it works.